

### INMARSAT BGAN AIRTIME AGREEMENT 795

Please fill in sections 1,2,3,4 & 5 and email or fax back both pages to your Airtime Dealer.

#### SECTION 1: Airtime Rates:

Package	Contract Duration	Monthly Subscription Fee	Activation Fee	Monthly Inclusive Allowance (IP per MB)	Monthly Inclusive Allowance (Voice Min)	Implied Charge (per MB)	Out of Bundle (IP per MB)
Economy	12	\$49	\$40	N/A	N/A	N/A	\$7.95
Lite	12	\$74	\$40	N/A	N/A	N/A	\$7.71
Entry	3	\$148	\$40	20	N/A	\$7.40	\$7.54
Mid	6	\$574	\$40	100	30	\$5.32	\$6.40
High	12	\$3,690	N/A	750	200	\$4.54	\$5.41
Super	12	\$8,200	N/A	2000	300	\$3.89	\$4.51
<b>Voice to Fixed</b>	<b>Voice to Cellular</b>	<b>Voice to BGAN</b>		<b>Voice to Voicemail</b>		<b>ISDN</b>	<b>per SMS sent</b>
\$1.20	\$1.41	\$0.90		\$0.90		\$6.82	\$0.62
<b>Streaming 32kbps</b>		<b>Streaming 64kbps</b>		<b>Streaming 128 kbps</b>		<b>Streaming 256 kbps</b>	
\$4.00		\$7.22		\$12.22		\$20.99	
Public Static IP Address \$30 per mth: Tick if required <input type="checkbox"/>				Public Dynamic IP Address \$15 per mth: Tick if required <input type="checkbox"/>			

Tick One:

Pay monthly fees in advance and enable rolling over of inclusive MB's and Voice minutes, minimum contract 12-months.....

#### SECTION 2: Personal Details: Invoice / Credit Card / Credit Reference address.

By completing this section I acknowledge that this information may be used to make a search with a Credit Reference Agency, which will keep a record of that search and may share that information with other businesses.

Title: Mr / Mrs/ Ms (please deleted as appropriate) P.O. or Ref. No: .....

Forename(s): ..... Company: .....

Surname: ..... Co Reg No: .....

Telephone: ..... Address: .....

Fax: ..... .....

E-Mail: ..... .....

Date of Birth: ...../...../..... Postcode: .....  
(Private individual account applicants only)

Number of years at this address:..... NOTE: If less than 3 years please provide a previous address on a separate sheet.

#### SECTION 3: Serial Numbers:

SIM Serial No:

#### SECTION 4: Payment Method Payment By Invoice

Group Invoice: If more than one system is registered by the above user, we will provide a group invoice, please tick if not required.

Payment of invoices: May be made in either Sterling or US Dollars, please tick box as appropriate. US \$  GB £   
(Note: we assume \$ if not completed. For CC payments we will automatically convert to £)

EU member (non UK) registered companies qualify for zero rated VAT. If this applies please supply Co VAT No:.....

#### Payment by Credit Card

NOTE: The Credit Card detailed in this section must be registered at the address detailed in section 2.  
 If this section is not filled in we assume you are applying for a monthly account payable on invoice.

I authorise AST Connections Ltd to debit my credit card each month for the total cost of my airtime bill.

Credit Card Type: ..... Expiry Date: ...../..... Start Date: ...../.....

Credit Card Number:  Sec code:

Authorisation Signature:..... Name of card holder:..... Date: ...../...../.....

## Terms and Conditions:

### 1) Payment

The call charges as selected overleaf will be invoiced on a monthly basis with payment being due within 30 days from date of invoice. Payment by clients outside of the UK must be made by direct bank transfer or Credit Card. Overdue accounts will be charged interest at 3% above the current Bank of England base rate per month or part month.

### 2) Non Payment / Fraudulent Use

In the event of ASTC becoming aware of fraudulent use or non-payment of airtime ASTC will suspend the service. Thereafter the SIM Card/Terminal will only be usable after all outstanding charges as per the agreement have been met in full. ASTC reserve the right to suspend the service at any time, upon the discovery of either of the above two breaches.

### 3) Unauthorised Use

It is the client's responsibility to ensure appropriate safeguards are in place to avoid any unauthorized/fraudulent use. If the unit is stolen please advise ASTC immediately so the service can be suspended. All calls made from the terminal including any fraudulent calls and including those derived from SIM card cloning will be chargeable howsoever caused until receipt of the notification in writing and the suspension of the terminal is confirmed by the Network Operator.

### 4) Re-activation and Unbarring and Deactivation

In the event of re-activation, unbarring or deactivation of a SIM or Terminal a charge of US \$50 applies for each process.

### 5) Monthly Subscription and Prices

Subscriptions will be charged as indicated in Section 1 irrespective of use of the terminal. Monthly subscription fees continue to apply during SIM card/Terminal suspension. Call costs not listed in section 1 of this agreement will be charged at ASTC standard rates, copies of which are available on request.

### 6) Duration

This agreement runs for the contract duration as detailed in Section 1 and is binding for that period, including subscription.

### 7) Renewal

To allow continued use ASTC will automatically renew this agreement unless informed otherwise by the client in writing; 30 Days notice in writing is required. For customers who opt to pay 12 months in advance (to enable roll over) the contract will be renewed for a further 12 months. If the contract is terminated a specific procedure applies such that all outstanding costs must be paid prior to de-activation.

### 8) Disclaimer

No liability of consequential loss will be accepted for any or all failure or reduction in quality in all aspects of the system hardware or services provided nor the satellite(s) or terrestrial connections that apply. No liability or consequential loss is accepted for any failure, errors or omissions of the satellite operator, sub distributors or any other person or organisation associated directly or indirectly with the provision of the anticipated service. This agreement specifically excludes any claim for liability for damages arising from, illegal acts, breaches of privacy, personal or property loss, confidentiality of data, physical use of the handset and any other activity. No warranty either express or implied as to performance or fitness for purpose is given. Data records generated by the system Gateway will be considered conclusive evidence of calls made.

### 9) Value Added Tax

VAT is charged at the current rate and added to the charges quoted herein where applicable. Charges may be zero rated if the equipment is used outside of the EU. An overseas address must be provided to enable zero rating; this facility is offered at ASTC's discretion. (Proof of export is required if originally delivered within UK/EU).

### 10) Jurisdiction

This agreement is subject to English law and is not transferable without written consent from ASTC.

### 11) Exchange rates

ASTC pays the Network Operator in US Dollars and accordingly the exchange rate applicable at the time of invoicing will apply.

### 12) Activation and Use

It is the user's responsibility to understand and ensure conformation with the licence arrangements in the country of use. ASTC will accept no liability or obligation for any loss or delay associated with unlicensed usage. The physical operation of the system is deemed to be within the control and responsibility of the user.

### 13) Contract

This contract, which can be assigned at ASTC's option, is with AST Connections Ltd, Satellite House, Bessemer Way, Harfrey's Industrial Estate, Great Yarmouth, NORFOLK, NR31 0LX, UK

### 14) Data Protection Act

ASTC is committed to respecting your privacy and will handle any customer data in accordance with the Data Protection Act 1998 and any other relevant laws in the United Kingdom.

### 15) Variation of Charges and Terms

ASTC reserve the right to amend our charges during the contract period. Prior notice will be given when possible. We reserve the right to make changes to these terms and conditions if there are any changes to the law or amendments to the Network / Service Providers terms and conditions (as applicable). In the unlikely event that we have to change ID numbers prior notice will be given when possible.

## SECTION 5: Agreement to Terms and Conditions

I hereby agree to the Terms and Conditions of this Agreement as stated above. I have also read and understood the Terms and Conditions for the Utilization of the Inmarsat Space Segment by Ship Earth Stations and Land Mobile Earth Stations currently available from [www.satcomms.com/inmarsatspacesegment.pdf](http://www.satcomms.com/inmarsatspacesegment.pdf) Copies available on request.

Signed:..... Name:..... Date:...../...../.....

AST use: D: \_\_\_\_\_ C: \_\_\_\_\_ Name: \_\_\_\_\_ SB  FG